

# Return Form [Miss Ponytails]

## Personal Information

ORDER NUMBER: \_\_\_\_\_

FIRST NAME: \_\_\_\_\_ LAST NAME: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

PHONE NUMBER: \_\_\_\_\_

## Reason for Return

- Incorrect color
- Incorrect item
- Not the desired style/length
- Received damaged
- Not as expected
- Other: \_\_\_\_\_

## Desired Return Handling

- Exchange for the same ponytail, different color: \_\_\_\_\_
- Exchange for a different ponytail: \_\_\_\_\_
- Exchange for a new item
- Refund to account (IBAN): \_\_\_\_\_

## Return Conditions

If you are not satisfied with the items you ordered, you can return them within 14 days of receiving them. Please include the completed return form along with the invoice in your return package. If this form is not fully completed, we will be unable to process the return request.

If you would like to exchange an item, we kindly ask you to return the item first and then place a new order. Returns are possible within the legal 30-day return period. Please note that we have strict return conditions for our extensions, as we understand no one is interested in purchasing or wearing products that have been used by others. Therefore, we advise you to carefully review our return conditions on the website before returning the package.

Cut out the address below and attach it to your return package. Return shipping costs are the customer's responsibility. We recommend sending your return with track and trace.

**Return Address**

MISS PONYTAILS  
Nieuwe Hemweg 7P  
1013BG Amsterdam  
Noord-Holland  
The Netherlands